ANNUAL REPORT
FISCAL YEAR 2019 - 2020

CROSS-SECTOR SERVICES & PROGRAMS

YOUTH AND FAMILY SERVICES

- Deaf Youth Literacy Camp
- e5 After School Program
- Hand in Hand Mentorship
- Early Intervention Mentorship
- Family ASL Class

- Cross-Sector Services & Programs
  Excellent program with great leaders. The program helps kids, youth of all ages to come together and participate in different activities that help the development of each participant. It's a very safe environment with lots of great people. I highly recommend the program!!

CLIENT SUPPORT SERVICES

- Unduplicated Clients: 802
- Client Contacts: 3,567
- Referrals: 3,846
- Deaf Awareness Trainings: 59
- Placements: 535
- Employer Inquiries: 134
- Employment Workshops: 231

EMPLOYMENT SERVICES

- Unduplicated Clients: 961
- Interpreting Requests: 9,215
- Revenue: $2,279,352
- Expenses: $4,688,641

ADULT LITERACY SERVICES

- Lead Trainees: 16
- PVSA Participants: 835
- DOR Referrals: 361

BEHAVIORAL HEALTH SERVICES

- Average Clients: 26
- Average Inquiries: 24
- Average Sessions: 56

CLUBHOUSE SERVICES

- Outreach Events: 6

FINANCIALS

- Revenues: $4,974,412
- Expenses: $4,688,641

SIGNS OF LIFE SERVICES

- Indigenous Clients: 41
- Average Inquiries: 835
- Average Sessions: 361

INTERPRETING SERVICES

- High-Profile Clients: 66
- Interpreting Requests: 134
- Interpreting Requests: 231

MEDIA

- Social Media Followers: 13,163
- Subscribers: 2,300
- Videos: 122
- Photos: 100

OUTREACH EVENTS

- Annual Members: 62
- Annual Membership: 3,171

REVENUE: $2,279,352
INTERPRETING REQUESTS: 9,215

EXPENSES: $4,688,641

HOURS WORKED: 2,254
HOURS PER PERIOD: 1,735